

Vittoria Guerrera

79 year old widow



We should be able to control where our money goes.

Connecticut utility companies are burdening residents with unexplained charges and skyrocketing electric bills. These charges—such as the “public benefits fee”—are mandatory, confusing, and financially straining, especially for individuals living on fixed incomes. Despite public outrage, consumers have little power or transparency when it comes to where their money is going or how rates are set.

Vittoria's Story

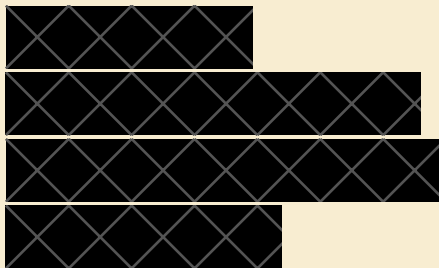
Vittoria Guarrera, a Watertown resident, relies on a fixed income to get by. When her electricity bill began to spike, she took a closer look—and was alarmed by the rising costs tied to charges she couldn't control or fully understand. One of those fees, the “public benefits charge,” particularly struck a nerve. “We should be able to control where our money goes,” Vittoria said during a town hall meeting, joining others in voicing frustration and disbelief. For her and many neighbors, the bills are becoming unmanageable, and the lack of transparency is both infuriating and dehumanizing.

The Solution

HB 5229 is a critical step toward utility reform in Connecticut. It would expand Freedom of Information Act (FOIA) requirements to include utility communications, prohibit extra fees for accessing personal usage data, and require professional qualifications for decision-makers at PURA (Public Utilities Regulatory Authority). With these changes, residents like Vittoria would finally have clarity, fairness, and a stronger voice in the system.

Vote **YES** on HB 5229 to support Vittoria Guarrera and all Connecticut residents calling for fair, transparent utility practices. Let's fix a system meant to serve—not exploit.

Contact Info



Sources

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